



# SmartOnline 100-120V 1kVA 800W On-Line Double-Conversion UPS, Extended Run, SNMP, Webcard, 2U Rack/Tower, USB, DB9 Serial

MODEL NUMBER: SU1000RTXL2UA





#### Description

1000VA on-line, double-conversion UPS system for critical server, network and telecommunications equipment. 2U rackmount form factor with an installed depth of only 13.5 inches. Extended runtime available with optional BP24V15RT2U (limit 1), BP24V28-2U (limit 1), BP24V70-3U (multi-pack compatible) or BP24V36-2US (multi-pack compatible) external battery packs. Full-time sine wave 100, 110 or 120V output with +/-2% voltage regulation. Online, double-conversion Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Highly efficient operation in optional economy mode saves BTU heat output and energy costs. NEMA 5-15P input plug; NEMA 5-15R output receptacles. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces support simultaneous communications via USB port, DB9 serial port and SNMPWEBCARD slot. Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X.Supports simultaneous detailed monitoring of equipment load levels. self-test data and utility power conditions via all 3 network interfaces. Include

#### **Highlights**

- 1000VA / 1kVA / 800 watt on-line double-conversion 2U rack/tower UPS
- 100/110/120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Expandable runtime, Hot-swap batteries; 13.5 in / 34.3cm installed depth
- USB, RS232 & EPO ports; support for SNMP/WEB card options
- Front panel status LEDs with detailed load and battery metering
- 2 independently switchable output load banks
- NEMA 5-15P input; 5-15R outlets

## **Applications**

- Distributed Server Rooms
- Network Closets
- Small Business Networks
- Voice over IP (VoIP) Phone Systems

## Package Includes

- SU1000RTXL2Ua Online
   Double-Conversion UPS System
- PowerAlert Software and cabling
- Mounting hardware for 4 post rack enclosures
- Instruction manual

monitoring of equipment load levels, self-test data and utility power conditions via all 3 network interfaces. Includes PowerAlert monitoring software and complete cabling. Emergency Power Off (EPO) interface. Integrated two-bank PDU switching supports load shedding and remote reboot of connected equipment. 3-stage metered current monitoring and battery charge status LEDs. LED display panel easily rotates for viewing in rackmount or tower configurations. Dataline surge suppression for dialup, DSL or network Ethernet connection. Utility power and voltage regulation LEDs. Audible alarm. Self-test. Fault-tolerant auto-bypass mode. 4-post rackmount accessories included; 2-9USTAND tower kit and 2POSTRMKITWM 2-post rack & wallmount accessories available. Field-replaceable, hot-swappable internal batteries and external battery packs. Attractive all-black color scheme. \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

#### **Features**

- SmartOnline high performance UPS system is ideal for critical voice, data, medical and industrial network applications
- True on-line, double-conversion UPS provides perfectly regulated sine wave output within 2% of 100/110/120V (user selectable) under all usage



#### conditions

- · Maintains continuous operation through blackouts, voltage fluctuations and surges with zero transfer time
- Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs
- Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other UPS types
- Corrects line voltage conditions as low as 65V and as high as 150V back to selectable 100/110/120V (+/-2%) values
- Standard internal battery set offers 14 minutes runtime at half load (400W) and 4.5 minutes at full load (800W)
- Extended runtime available with optional BP24V15RT2U (limit 1), BP24V28-2U (limit 1), BP24V70-3U (multi-pack compatible) and BP24V36-2US (multi-pack compatible) external battery packs
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- . Compact rackmount form factor installs using only 2 rack spaces (2U) with a maximum installed depth of only 13.5 inches
- Ships with all mounting accessories for 4 post rackmount installation
- Optional 2POSTRMKITWM enables 2 post rackmount or wallmount installation
- Optional 2-9USTAND accessory enables small-footprint upright tower placement
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial / contact-closure and SNMPWEBCARD slot
- HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Included PowerAlert UPS monitoring software supports safe unattended shutdown, monitoring and control via local connected servers, plus any number
  of additional servers over IP
- UPS interface supports on-battery, low-battery, power-restored, AC-voltage, DC-voltage, output current monitoring, battery charge current, battery capacity, AC line frequency, timed inverter shutoff, activate self-test, load bank output power control and remote reboot, UPS nominal voltage adjustment and UPS line to battery power voltage set points
- Built-in Emergency Power Off (EPO) interface with cable
- NEMA 5-15P input plug/NEMA 5-15R output receptacles
- Integrated 2 bank switched PDU enables remote outlet management for load shedding or remote reboot of individual devices (each load bank consists of one outlet)
- Front panel LEDs offer current monitoring and battery charge level information
- . UPS ships fully assembled in full compliance with DOT regulations, no time consuming connection of internal batteries by user required
- Single line TEL/DSL or network Ethernet line surge suppression
- \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

# **Specifications**

ОИТРИТ	
Output Capacity Details	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Output Volt Amp Capacity (VA)	1000
Output kVA Capacity (kVA)	1
Output Watt Capacity (Watts)	800
Power Factor	0.8
Crest Factor	3:1



Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 80% (typical, full load discharge)
DC System Voltage (VDC)	24
External Battery Pack Compatibility	BP24V15RT2U (limit 1); BP24V28-2U (limit 1); BP24V70-3U (multi-pack compatible); BP24V36-2US (multi-pack compatible)
Expandable Battery Runtime	Extended runtime supported via optional external battery packs
Half Load Runtime (min.)	14 min. (400w)
Full Load Runtime (min.)	4.5 min. (800w)
BATTERY	
Input Phase	Single-Phase
Recommended Electrical Service	15A 120V
UPS Input Cord Length (m)	3
UPS Input Cord Length (ft.)	10
Input Circuit Breakers	15A
UPS Input Connection Type	5-15P
Nominal Input Voltage(s) Supported	100V AC; 110V AC; 120V AC
Rated input current (Maximum Load)	8.6A
INPUT	
Output AC Waveform (Battery Mode)	Pure Sine wave
Output AC Waveform (AC Mode)	Sine wave
Load Management Receptacles	Two switchable single-outlet 5-15R load banks
UPS Output Receptacles (Surge Suppression Only)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Output Receptacles	(6) 5-15R
Output Voltage Regulation (Battery Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Line Mode)	+/- 2%
Frequency Compatibility Details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start
Frequency Compatibility	50 / 60 Hz
Nominal Voltage Details	120V default
Nominal Output Voltage(s) Supported	100V; 110V; 120V





Internal UPS Replacement Battery Cartridge	RBC92-2U
Battery Access	Front panel battery access door
Battery Replacement Description	Hot-swappable, user replaceable batteries
Expandable Runtime	Yes
VOLTAGE REGULATION	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 80
Severe Undervoltage Correction	2% output voltage regulation during undervoltages to 65 (under 70% load only)
USER INTERFACE, ALERTS & CON	TROLS
Switches	2 switches control off/on power status and alarm-cancel/self-test operation
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
Front Panel LCD	No
Trong and Lob	
LED Indicators	14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in
LED Indicators	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in
LED Indicators  SURGE / NOISE SUPPRESSION	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510
SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous
LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression  EMI / RFI AC Noise Suppression	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression  EMI / RFI AC Noise Suppression  PHYSICAL  Installation Form Factors Supported	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet  Yes  OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE
SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression  EMI / RFI AC Noise Suppression  PHYSICAL  Installation Form Factors Supported with Included Accessories	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet  Yes  OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
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SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression  EMI / RFI AC Noise Suppression  PHYSICAL  Installation Form Factors Supported with Included Accessories  Installation Form Factors Supported with Optional Accessories  Primary Form Factor  UPS Power Module Dimensions	and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  510  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet  Yes  OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)  2 post rackmount (2POSTRMKITWM); Wallmount (2POSTRMKITWM); Tower (2-9USTAND)  Rackmount





UPS Power Module Weight (lbs.)	29
UPS Power Module Weight (kg)	13.2
Stepdown Transformer Dimensions (hwd / in.)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Stepdown Transformer Dimensions (hwd / cm)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Included Battery Pack Dimensions (hwd / in.)	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
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UPS Shipping Dimensions (hwd / in.)	9.5 x 20 x 24
UPS Shipping Dimensions (hwd / cm)	24.1 x 50.8 x 61
Shipping Weight (lbs.)	41
Shipping Weight (kg)	18.6
Cooling Method	Fan
UPS Housing Material	Steel
ENVIRONMENTAL	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	
	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius  0 to 95%, non-condensing
	-
AC Mode BTU / Hr. (Full Load) AC Economy Mode BTU / Hr. (Full	0 to 95%, non-condensing
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AC Mode BTU / Hr. (Full Load)  AC Economy Mode BTU / Hr. (Full Load)  Battery Mode BTU / Hr. (Full Load)  AC Mode Efficiency Rating (100%	0 to 95%, non-condensing 406.4 173.6
AC Mode BTU / Hr. (Full Load)  AC Economy Mode BTU / Hr. (Full Load)  Battery Mode BTU / Hr. (Full Load)  AC Mode Efficiency Rating (100% Load)  AC Economy Mode Efficiency Rating	0 to 95%, non-condensing 406.4 173.6 442.8
AC Mode BTU / Hr. (Full Load)  AC Economy Mode BTU / Hr. (Full Load)  Battery Mode BTU / Hr. (Full Load)  AC Mode Efficiency Rating (100% Load)  AC Economy Mode Efficiency Rating	0 to 95%, non-condensing 406.4 173.6 442.8 87%
Load)  Battery Mode BTU / Hr. (Full Load)  AC Mode Efficiency Rating (100% Load)  AC Economy Mode Efficiency Rating (100% Load)	0 to 95%, non-condensing 406.4 173.6 442.8 87%
AC Mode BTU / Hr. (Full Load)  AC Economy Mode BTU / Hr. (Full Load)  Battery Mode BTU / Hr. (Full Load)  AC Mode Efficiency Rating (100% Load)  AC Economy Mode Efficiency Rating (100% Load)	0 to 95%, non-condensing  406.4  173.6  442.8  87%  94%





Communications Cable	USB and DB9 cabling included		
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications		
LINE / BATTERY TRANSFER			
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode		
Low Voltage Transfer to Battery Power (Setpoint)	80V (100% load), 65V ( <70% load)		
High Voltage Transfer to Battery Power (Setpoint)	150		
SPECIAL FEATURES			
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported		
High Availability UPS Features	Automatic inverter bypass; Hot swappable batteries		
Green Energy-Saving Features	High efficiency economy mode operation; Individually controllable load banks; Schedulable daily hours of economy mode operation		
CERTIFICATIONS			
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Meets FCC Part 15 Category B (EMI)		
WARRANTY			
Product Warranty Period (Worldwide)	2-year limited warranty		
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 Ultimate Lifetime Insurance		

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